



**TradeLand.biz**

## **PRIVACY AND SECURITY POLICY**

for <http://www.tradeland.biz> and <http://my.tradeland.biz>

TradeLand Technologies is a registered trade name of Force International CVBA, with registered offices at 2440 Geel (Belgium), Kleinhoefstraat 5/19 and with registration number 0647.631.485. Please note that all references to 'TradeLand Technologies', 'TradeLand', 'TradeLand.biz', 'TradeLand.biz Group' or to 'we', 'us' or 'our' on these websites and in this Privacy and Security Policy are to be construed as references to Force International CVBA.

NexiTrade, WhiteRavenFX and TradeUnity are also registered trade names of Force International CVBA, with registered offices at 2440 Geel (Belgium), Kleinhoefstraat 5/19 and with registration number 0647.631.485. Please note that all references to these brands on these websites and in this Privacy and Security Policy are to be construed as references to Force International CVBA.

TradeLand is a unique and innovative channel that allows participation in a trading platform through rental. Within this trading platform experts share their knowledge and experience with each other. TradeLand then makes it available for (potential) fellow interested parties in the form of automated trading software, both private individuals as businesses.

All TradeLand brands offer automated trading software licenses for the Forex market. Trades are done automatically and, thus, do not require human intervention.

## **SUPPORT TEAM**

You can contact our Support Team with any questions, comments or suggestions without affecting your statutory rights.

**Support Team helpline on 0032 14 24 85 11.**

\* Local rates apply

This line is available every business day from 9am to 5pm CEST.

**Support Team email for TradeLand via [support@tradeland.biz](mailto:support@tradeland.biz)**

**Support Team email for NexiTrade via [support@nexitrade.com](mailto:support@nexitrade.com)**

**Support Team email for WhiteRavenFX via [support@whiteravenfx.com](mailto:support@whiteravenfx.com)**

**Support Team email for TradeUnity via [support@tradeunity.com](mailto:support@tradeunity.com)**

## **LANGUAGE OF THE PRIVACY AND SECURITY POLICY**

Where TradeLand has provided you with a translation of the English language version of this Privacy and Security Policy, then you agree that the translation is provided for your convenience only and that the English language version of this Privacy and Security Policy will govern your relationship with TradeLand.

If there is any contradiction between the English language version of this Privacy and Security Policy and the translation, then the English language version shall take precedence.

## **COMMITMENT**

TradeLand is committed to protecting the privacy of all personal information which it obtains from you, including the information obtained during your visits to these websites or the provision of other services to you. TradeLand will only use your personal information in accordance with this Privacy and Security Policy



## **WHY DOES TRADELAND COLLECT PERSONAL INFORMATION?**

TradeLand collects certain personal information in order that it may meet the needs of its customers. By collecting certain personal information, TradeLand is able to monitor and improve the services which it offers to its existing and potential customers. We will use this information for the following purposes: establishing and maintaining your account, providing our services to you, improving our services, regulatory notifications and marketing.

## **WHAT INFORMATION DOES TRADELAND OBTAIN FROM YOU?**

TradeLand will collect and hold information about you when you complete an online application or other type of form or access on your account through these websites or other services we provide to you.

TradeLand may derive information from your use of these websites or other services we provide to you and may store this information with your personal profile. This information may include site areas visited, pages viewed, frequency and duration of visits, types of transactions conducted, documents downloaded and other websites which may have referred you or to which you link.

## **HOW WILL TRADELAND USE THIS INFORMATION?**

TradeLand may use such information for any one or more of the following purposes:

- To provide the services to you that you have requested including processing transactions;
- To confirm your identity;
- To maintain your personal profile;
- To manage your account;
- To contact you when necessary or appropriate in relation to the services being provided to you;
- To keep you updated whilst you are a customer;
- To manage and administer the products and services provided to you;
- To provide you with information regarding the products and services offered by TradeLand;
- To develop an understanding of the products and services that you may be interested in obtaining from TradeLand;
- To provide you with information or opportunities that we believe may be relevant to you;
- To tailor the website or other service we provide to you to your needs and interests;
- To create anonymised statistical data.

You consent to TradeLand using your personal information for the above-stated purposes. You also consent to TradeLand transferring your personal information outside the European Economic Area where this is necessary for TradeLand to fulfill its contractual obligations to you. Please note that TradeLand only transfers personal information to organisations outside the EEA if TradeLand has assessed the organisation as having appropriate controls and safeguards in place to protect your personal data.

## **WHO MAY TRADELAND DISCLOSE THIS INFORMATION TO?**

TradeLand may be required to disclose your personal information to:

- Financial institutions and other similar organisations that it deals with in the course of its corporate activities, or those that are nominated by you;
- External service providers and professional advisers (which may be located overseas) that provide services to TradeLand;
- Any organisation at your request or any persons acting on your behalf, including your financial adviser, broker, solicitor or accountant;
- Any third parties where this is necessary to process a transaction or provide services which you have requested; or



- Any authority to whom TradeLand is required to disclose such information by law. Please note that TradeLand does not sell or provide your personal information to third parties for marketing purposes.

## UPDATING YOUR INFORMATION

You may inform TradeLand at any time that your personal details have changed or that you wish TradeLand to delete personal information we hold about you by emailing us at [support@tradeland.biz](mailto:support@tradeland.biz). TradeLand will change or delete your personal information in accordance with your instructions, except to the extent that we are required to hold your personal information for regulatory or legal purposes, to provide you with the services you have requested or to maintain adequate business records.

## LINKS

When you use these websites or other services we provide to you, you may be able to link to other websites. This Privacy and Security Policy does not apply to those sites. TradeLand encourages you to read the privacy policies on such sites.

## COOKIES

TradeLand uses cookies to gather information about your access to these websites and other services we provide to you. Cookies are small pieces of information which use a unique identification tag and are stored on your device as a result of you using these websites or other services we provide to you. When cookies are used by us, they collect statistical and factual information about how you use our services. Most internet browsers are set up to accept cookies. If you do not wish to receive cookies, you may be able to change the settings of your browser to refuse all cookies or to have your computer notify you each time a cookie is sent to it, and thereby give yourself the choice whether to accept it or not. However, this may impair the quality of the services that we provide to you in relation to your account.

## SECURITY

TradeLand takes security very seriously and adopts industry and information security best practices to protect your personal information and ensure it is not accessed by unauthorised persons.

## WHAT ARE YOUR RIGHTS?

You need not give us any of the personal information requested by TradeLand. However, without that information, TradeLand may be unable to open an account for you, where the information is requested in an application form, or to provide you with any other services, information or assistance you have sought. Should you have any questions or complaints about your privacy please contact us.

## YOUR CONSENT

By accessing these websites or other services we provide to you, you consent to TradeLand collecting, maintaining, using and disclosing personal information about you and provided by you or by another person as described above.

## AMENDMENTS TO POLICY

TradeLand may make changes to this Privacy and Security Policy from time to time for any reason and will notify you of such changes by posting an updated version of this policy on this website. You are responsible for regularly reviewing this Privacy and Security Policy and if you use these websites or other services we provide to you after any changes are published, any such use shall constitute your agreement to those changes.

*Last amendments made to this Privacy and Security Policy on May 4th, 2017.*